

2023 IMPACT REPORT



70 years of service

105,169

duplicated individuals served

**10,324 distinct individuals &
5,953 distinct households
received services from SVH**



A YEAR OF HOPE





Our Story So Far...

For over 70 years, St. Vincent's House (SVH) has been the backbone to providing essential, holistic services under one roof to a large population of neighbors in need in our community, including many vulnerable, uninsured, underserved individuals and families. As we continue to expand and find ways to best meet the needs of our community, SVH has now become the largest social service agency in Galveston County.

Our Mission

St. Vincent's House provides services and resources to empower people to become healthy, self-sustaining, contributing members of our community.

**A Beacon of
HOPE and
Healing for All
of God's
People.**

St. Vincent's House Outreach Program

In order to decrease barriers of access to services and in response to the increased complexity of needs, we have developed the Galveston County Integrated Care Collaborative (GCICC) made up of St. Vincent's House, Family Service Center, and Student Clinics. Our mission is to work hand in hand with the community, creating pathways to inclusive care for the well-being of residents - mind, body and spirit. Together, we are stronger in building a healthy, resilient community.



Services at St. Vincent's House

Call 409-765-2242 for Appointments:



28 Multi-Specialty Clinics

- Post-COVID
- Speech, Physical & Occupational Therapy
- ENT
- Endocrine
- Urology
- Wound Care
- Mobile Clinic
- Heart Failure
- Psychiatry
- Podiatry
- Interprofessional Clinic
- Care Transition Clinic
- Ophthalmology
- Medicine
- Rheumatology
- Neurology
- Gynecology
- Chronic Care Clinic



Vision Screenings & Glasses

Provided by Prevent Blindness & Sight for All



Dental Clinic

Saturdays from 9am-12pm



Mental Health

Adult & Bilingual Mental Health Services Provided by Family Service Center

Call 409-763-8521 for More Information:



Expanded Food & Hygiene Pantry

Monday - Friday from 9am - 1pm
Provides Homebound Deliveries & Snack Packs to Travelers



Galveston County Diaper Bank

Newborn & Senior Supplies



Narcan Dispensary

24/7 Drive Through and Office Dispensary Provided by Gulf Coast Outreach Ministries



Homelessness Prevention & Emergency Assistance

Comprehensive Case Management
Rental/Utility Assistance



Immigration Legal Services

Legal and Representation Services
Provided by GHIRP (409)-900-2114



Chapel

Fridays at 11am



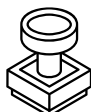
Transportation

Provided within City of Galveston



Financial Literacy Classes

Provided as Needed



Notary

In-Office Services

2023 Accomplishments

Comprehensive Vision Program

We partner with Prevent Blindness Texas & Sight for All with Dr. Mehta, a “Volunteer Optometrist”

Diabetic and chronically ill clients are referred to Dr. Mehta's clinics for eye examinations and glasses. Prevent Blindness provides vision screenings and vouchers for eye exams and glasses.



“I had a patient who was crying in my chair. Turns out he was a truck driver before and he had developed cataracts and was not able to find help. So, we gave him a prescription and a pair of glasses that would allow him to pass his driver’s license test again. He will also receive cataract surgery through the St. Vincent’s Student Clinics. This man already lost two of his vehicles and we are hopeful to get him back on his feet, so he does not lose his home as well.” - Dr. Mehta

2023 Accomplishments



Galveston Diaper Bank

Over 2 million baby & adult incontinence supplies distributed

The Galveston Diaper Bank partnered with St. Vincent's House in order to be more impactful in reaching individuals and families in need. We served 801 distinct babies and 215 individuals.

Drive Thru Narcan Dispensary

Averaging 90 Narcan Distributed each month

We became the 1st Drive Thru Narcan Dispensary in Galveston in 2023, distributing 500 units in the last 4 months.

Galveston County is the #2 place for Fentanyl related deaths in Texas. Narcan is the only medication that can save a life in a matter of seconds.



Expanded Food & Hygiene Pantry

Our comprehensive pantry includes cleaning & hygiene supplies, child & adult diapers as well as fruits & vegetables.

8,239 Snack Packs Distributed to 846 self-identified unsheltered individuals



More Statistics

- Galveston County Food Bank Top Distributing Pantry
- 17,925 duplicated individuals received groceries
- 6,231 distinct individuals were served through our pantry
- Homebound seniors received Christmas goodie bags
- Averaging 130 new families signing up each month
- 83% of pantry clients are referred to at least one of our many services or partners

Completed 5,943 Homebound Food Deliveries, averaging 180 weekly home deliveries for families and seniors that are homebound or do not have transportation



Community Outreach

Vietnamese Fishing Village



Services Provided: Hurricane Preparation, Blood Pressure, Diabetes Screening, Foot Screening, Skin Screening, Tetanus and COVID vaccinations, Medications/Medical Kits, Blood draws, HIV/STD testing, Dental Extractions

Spring & Fall Family Festival

Over 3,000 individuals served at each of these events

Partnered with GISD F.A.C.E., the Galveston County Food Bank, and TXU Energy to provide clothing, shoes, socks, underwear, hygiene supplies, school supplies, a warm meal, and resources from over 45 community partners at these family fun events.



Community Outreach



Transportation/Bus Service

Over 3,100 rides given to friends and neighbors in Galveston City limits



"Pop-up" Services & Community Events

In 2023, we expanded outreach efforts by meeting individuals and families where they are offering on-site case management, vaccinations, and referral services in local underserved neighborhoods



Community Outreach

Thanksgiving Distribution



**350 families received
Thanksgiving food boxes
this year, feeding over
1,600 individuals**



Christmas HOPE Tree

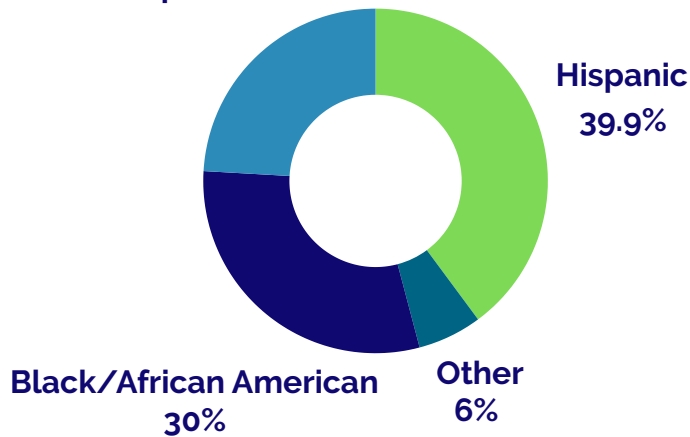
**A record of 200 children
received the gift of
Christmas**

Thanks to the amazing
donors and community
partners who adopted
families!



SVH 2023 Demographics

White/Caucasian
24.1%

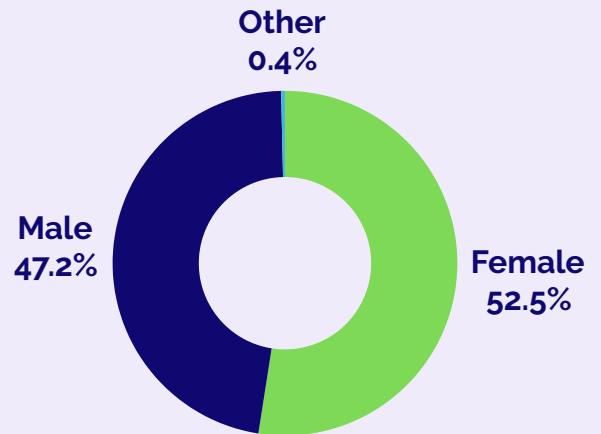


RACE

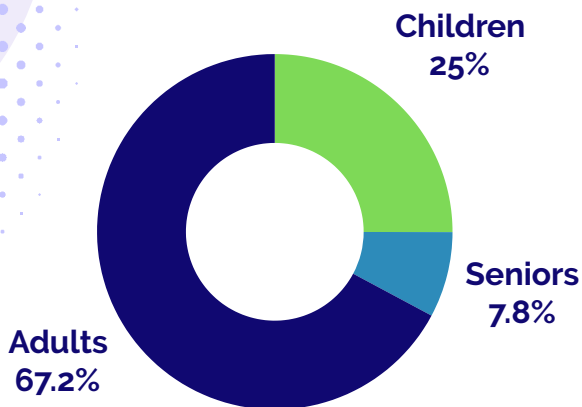
4,115 Hispanic
3,100 Black/African American
2,487 White/Caucasian
622 Other

GENDER

5,417 Female
4,870 Male
37 Other



Children
25%



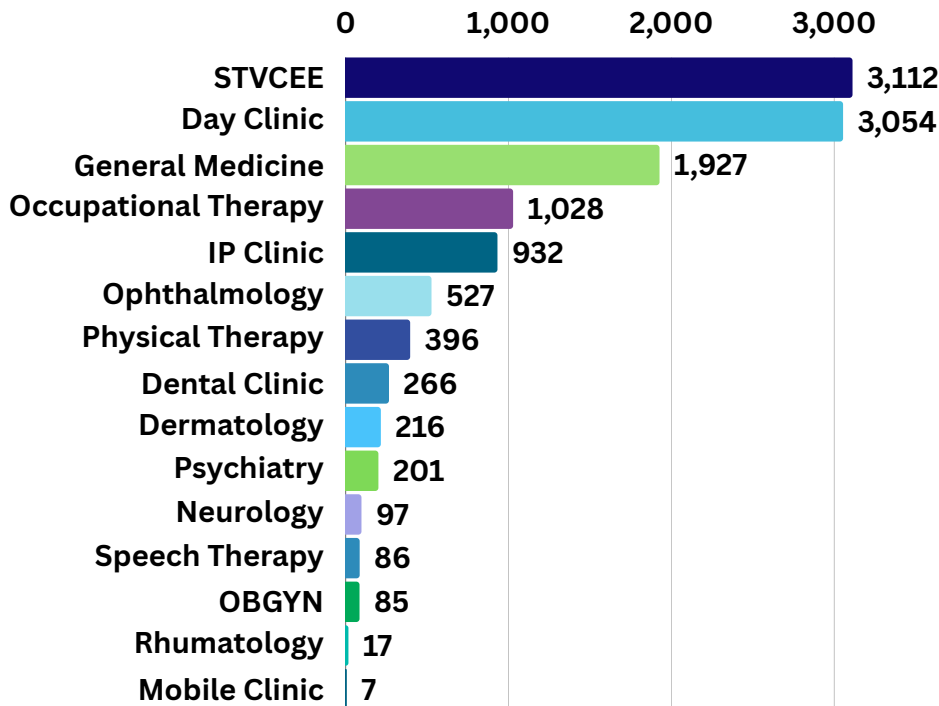
AGE

6,936 Adults
2,584 Children
804 Seniors

100%

of clients are referred to at least one or more of our services.

Hope Clinic Services



Family Service Center

Total unduplicated served: 253

Total Sessions/encounters provided: 929

Types of sessions/encounters provided:

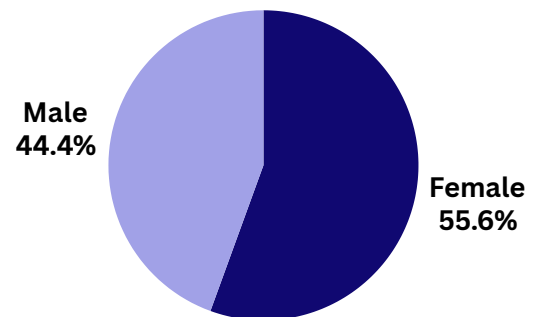
4 – Brief Encounters (including crisis contacts)

1 – Group Session

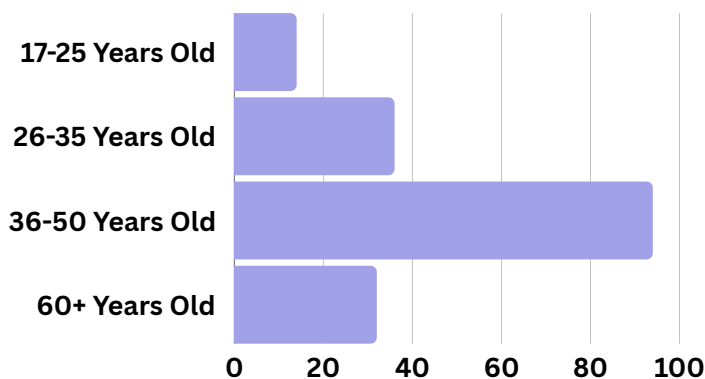
84 – Individual Counseling Sessions (36 sessions via Telehealth)

140 – Initial Assessment Sessions (4 via Telehealth)

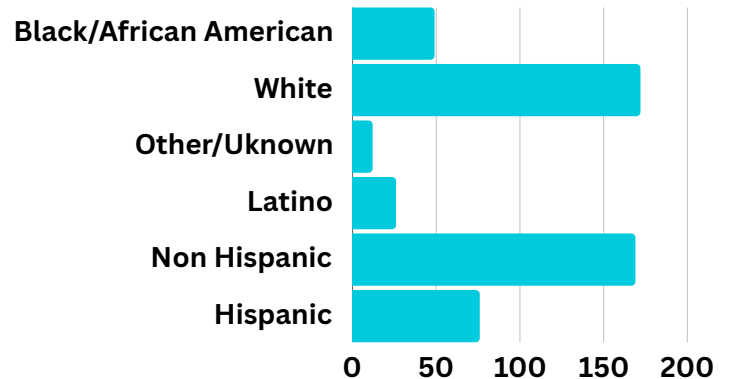
Gender



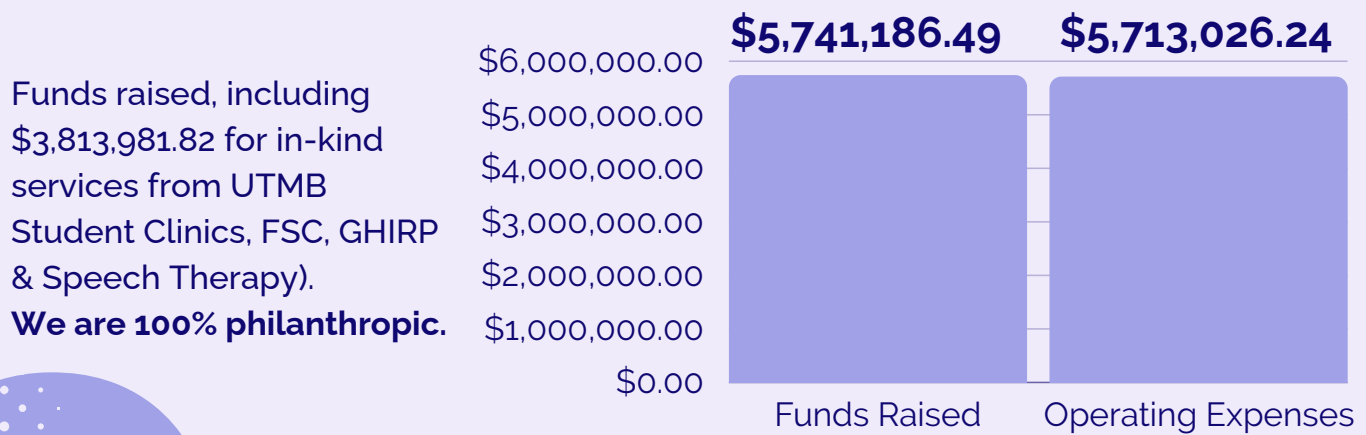
Age



Race



Funds Raised & Operating Expenses



A STORY OF HOPE

Bill's journey has been one of struggle and determination. Once employed full-time as an architect, difficult times hit as he was diagnosed with cancer. At 78, Bill faced an impossible choice: housing or funding his crucial cancer treatments. Bill's, landlord, aware of his battle, raised his rent and he was given an eviction notice. His gas was also shut off, so he had to shower in cold water. Bill felt hopeless and reached out to St. Vincent's House, and the team was able to help find him a new home and get back on his feet. Bill is now a local artist and sells his paintings when he is able. Bill gifted Amber, one of our dedicated case managers, a painting titled 'HOPE.' It is a symbol of gratitude for the lifeline and HOPE he was provided. His words echo in our hearts:



'Without HOPE, we have nothing.'

Message from Executive Director, Paula Tobon

We are so proud of this community and everything we have accomplished together to help our friends and neighbors in need.

Because of your support, St. Vincent's House is able to keep HOPE alive in Galveston County by helping resilient individuals and families get back on their feet.

Our doors are always open and we would love for you to experience, first hand, the ministry at St. Vincent's House, where we are a beacon of HOPE and Healing for all God's People. Thank you so much for your continued generosity.



"Whatever you did for one of the least of these brothers and sisters of mine, you did for me"
Matthew 25:40

As the Executive Director of St. Vincent's House, Paula continues to raise the bar in finding ways for the organization to be as impactful as possible, developing strong community and inter-agency collaborations as well as building new avenues of support to better serve SVH clients.

Thank you to our Board of Directors!

The Rt. Rev. Hector Monterroso

Chairman of the Board
Bishop Assistant
Episcopal Diocese of Texas

Linda Lucas Rutherford
President

Deacon Doug Matthews
Vice President

John Speich
Treasurer

Vivian Hernandez, Ed.D
Secretary

Advisory Board

Bonnie L. Farmer

The Rev. Jimmy Abbott

Libbie Ansell

Dotsy Balentine

Jim Byrom

Elaine Culver

Pastor David Gomez

Ann O'Connell

Doug Polzin

Pastor Kerry Tillmon

Dee Darby

We are grateful to our Board of Directors for their unwavering commitment and invaluable support. Their guidance and passion have been important role in driving our mission forward and creating a lasting impact in our community. Thank you all for your exceptional leadership and dedication.

We could not have done it without your generous support.

Learn about
volunteer
opportunities
and ways to give



SCAN THE QR CODE

✉ frontoffice@stvhope.org

🌐 www.stvHOPE.org

📍 2817 Post Office
Galveston, TX 77550

☎ 409-763-8521

